



## **COVID – 19 Rule Modifications and Closures**

### **Frequently Asked Questions:**

#### ***How did management and the Board determine closures?***

The MLRA Board of Directors and management determined closures based on guidance from Alberta Health Services (AHS) and the Government of Alberta (GOA). Some closures are mandated by government orders and some are due to the complexity and feasibility of implementing controls to ensure the safety of all members and staff. We would love nothing more than to get everything back to normal and operate as usual but unfortunately COVID-19 has impacted all of our lives and we must all do our part to limit the spread and follow the recommendations of health officials.

#### ***Why has the minimum age a member can access the park changed to sixteen (16)?***

As per the recommendations of health authorities, activities should be limited to members of your immediate household only and physical distancing must be maintained for anyone outside that circle. Children under the age of 16 typically attend the facility with friends and may not recognize or understand the serious safety implications of COVID-19. Or they may even just forget if they are distracted during times of play. This is a temporary rule amendment to mitigate the risks of physical interactions and gatherings.

#### ***Can I socialize with friends and neighbors from the community when in the park?***

Yes, it is important to stay connected with friends and family and MLRA welcomes members to socialize with friends and members of the community but with restrictions. Gatherings are not permitted at this time so we are requesting members make plans to come to the facility alone or with members of their immediate household only. If you by chance see a friend in the park please say hi and talk for a while, just please ensure you maintain a distance of 2 meters apart at all times and not engage in any activities together. Also, please do not share food or supplies of any kind.

#### ***Why are guests not permitted at this time?***

There are a few reasons guests are not permitted at this time:

1. Gatherings are not permitted on MLRA property.
2. Activities and passive play is permitted with members of your immediate household only.
3. We anticipate implementing capacity policies and need to ensure our members are granted access with priority over guests.

### [Are family members considered a guest?](#)

Family members who do not reside in your household are not members, and therefore considered a guest and not permitted in the park at this time. Also, family or friends who are visiting on a temporary basis are also guests and are not eligible for membership.

### [Why are boat and equipment rentals closed?](#)

All equipment rentals are closed due to the recommendation of AHS. The risk of spreading COVID-19 are too high and the complexity of cleaning and sanitizing all touch points is not feasible.

### [Why are the Shelters and Beach Club closed?](#)

The GOA has implemented many restrictions making it incredibly difficult to host a social gathering of any kind. As a result the Board has prohibited gatherings at this time and closed the Beach Club and Shelters.

### [Why do other lake communities have different closures and rules?](#)

Each community is unique with a number of different amenities, number of households, and size of park and lake. Most of the lake managers have collaborated and implemented similar protocols and closures. Some lakes remain closed at this time while some are open with significant restrictions. We have implemented protocols and procedures based on a number of factors that could be very different from any other lake facility. We are interested in serving the members of our Association and we will continue to operate and make decisions based on specific details of our facility.

### [Will the lake water be tested this summer?](#)

AHS has postponed all beach water sampling (bacteriological and blue green algae) but the safety of our members remain the highest priority so we will utilize the services of private labs to test the water for E. Coli and blue green algae. We understand the significance of water quality so management and staff continue to implement several strategies to ensure the lake is viable for a healthy fish population and for swimming and recreation.

### [When is Stage 2?](#)

MLRA will likely launch phase 2 in coordination with the GOA. The Premier stated in a press conference that Stage 2 has not yet been determined but unlikely to launch prior to June 19<sup>th</sup>. We may make some changes before June 19<sup>th</sup> but that will depend on restrictions eased by government and the direction of health authorities. We will continue to monitor and update our members accordingly.

### [How are you keeping members informed?](#)

We have been and will continue to update our members in a several different ways:

1. Email Notifications – Sent to members who have their email address on file.
2. Website – [www.mlra.ca](http://www.mlra.ca).
3. Signs, posters, and other documents available at the facility.
4. Community Newsletter – Updated monthly.

[Will membership fees be reduced or partially refunded due to closures?](#)

We certainly appreciate that some of our members have asked this question while most understand that a partial refund is not practical. Association fees are not tied to usage of the facility, but a mandatory membership fee secured by an encumbrance registered against the title to a property, very similar to a mortgage. These funds ensure the Association not only maintain and repair existing assets, but to also acquire future additional assets for years to come. MLRA staff has continued to operate and maintain the facility throughout the COVID-19 pandemic and there are ongoing expenses even if members are not able to access the park at times. The management of the business has been vested in the Board of Directors who have a fiduciary responsibility to ensure the long term viability of the Association. Members of the Board are all volunteers who reside in the community and are also obligated to pay the annual fee. The Board cannot arbitrarily increase or reduce the fees and feel that even if they could, a prorated refund would not be responsible or appropriate at this time. It's very unfortunate that the facility was closed for a period of time and we apologize but, we also recognize that it was during a time of year that the park normally gets very little use.

For additional information please visit our website at [www.mlra.ca](http://www.mlra.ca).

If you have any other questions please contact us at:

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***A Big thank you to all our members for their continued patience and understanding during this difficult time.***